- Who and what is Scorchsoft?
- Customers and market.
- Our Journey
- The future (what next)
- Sneak peak



Who are Scorchsoft

- Started May 2010
- 3 (soon to be 4-6) full time staff.
- Based on Hagley Road, Birmingham (Soon to be Jewellery Quarter)
- Growing year on year.



What do Scorchsoft do?

- Complex web applications & bespoke. (Databases and PHP. e.g. Lorentz / Chance 2 Dance)
- High Quality CMS Websites.
 Attractive, Informative, Delivering Results.
 (FM Business School, Lee Stafford Academies)
- Supporting Services.
 Email, web hosting, support, responsive (mobile) sites,



Our Value Proposition

Making complex web projects simple

How?

- Collaboration
- Project management & resourcing
- Simplifying jargon
- Sales support & strategic input
- Flexible and transparent
- Honesty & ongoing relationship





Our Customers / Market

Direct Customers

- Not sector specific businesses with marketing budget.
- Normally 5 50 staff.
- See expenditure as an investment

Channel Partners

- Graphic designers, web agencies, marketing consultants.
- Project fulfilment
- Sales process & strategic support.







SEEK



































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Our Journey

- 2010: Registered May, Graduated July, First job Oct
 - Lesson: Marketing & getting the ball rolling.
 - BSEEN supported this period (Mentoring, Cash)

- Nov 2011: First Employee
 - Lesson: Training, business process, management.
 - BSEEN: Clive (mentor) support in decision process.



Our Journey (continued)

- May 2012: Business plan & loan.
 - BSEEN: Clive Booth support through process.
- July 2012: Second Employee
 - Lesson: Micro management and more business process.
- Today: Growth aspirations and marketing drive.
 New processes for new team structure.



What next?

- Recruitment & my role continuing to change.
- Refreshed brand and value proposition(s) push.
- Marketing to new channels with our new site.
- New repeated marketing & sales process.
- Maintenance of existing customer relationships.
- Marketing of new products to existing customers.
- Marketing Services.
- Process, productivity, resilience.



- SCÓRCHSÓFT

Our New Image

Desktop



Mobile





New office, BIG BRANDING





Advice

- When a start-up: approach is key on a limited budget. Design process needs to be costly. Premium themes = much cheaper.
- Don't always assume you will have time (you lose it fast!)
- Plan before making big investments (Cash is king)
- Align everything with your value proposition.
- Have sight of you own personal direction & motivations.
- Margins matter and the way you see them will change as you grow.



Questions?

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